## Concrete form in which mark is used can be relevant in assessing bad faith

European Union - Dr Helen Papaconstantinou John Filias & Associates

In *Ace Hardware Corporation v J & N Pappou OE*, the Cancellation Division of OHIM has declared that the Community trademark (CTM) ACEDIY was invalid in its entirety on the ground that it had been filed in bad faith.

In November 2009 Greek company J & N Pappou OE obtained the registration of the word mark ACEDIY for soil conditioning preparations, glues (adhesives for industries), paints, spoons and hand tools in Classes 1, 2 and 8 of the Nice Classification. US company Ace Hardware Corporation requested that the mark be declared invalid on the grounds that:

- the owner was acting in bad faith when filing the CTM application; and
- there was a likelihood of confusion between the ACEDIY mark and Ace's earlier trademarks.

Ace based its request on the following earlier Greek trademark registrations, which covered paints, hand tools, and counselling and assistance in the selection of small hardware items and providing information to customers and sellers of small hardware items in Classes 2, 8 and 35:







In its petition, Ace argued that:

- the contested mark was highly similar to its earlier marks, since it consisted
  of the word 'ace', which was the sole or dominant element of the earlier
  trademarks, with the only addition of the letters 'DIY', which was the
  abbreviation of the phrase 'do it yourself'; and
- The goods covered by the marks were either identical or similar.

With regard to bad faith, Ace argued that the contested trademark had been filed in breach of the rules of honest practices in industrial or commercial matters, in particular when there had been a contractual relationship between the parties, giving rise to mutual obligations and preventing one party from filing an identical or similar mark. More specifically, Ace argued as follows:

- The two companies had entered into an agreement by virtue of which the Greek company was given the right to operate a store on the island of Rhodes under the name ACE in order to provide services and sell goods purchased by the American company under the latter's trademarks.
- After four years of continuous business relations and the trading of significant quantities of goods under the ACE trademarks, the parties mutually agreed to terminate the agreement. The Greek company agreed to discontinue the use of the words 'Ace' or 'Ace Hardware', as well as Ace's trademarks and all related IP rights, and to remove all Ace signs from its premises and the material it used.
- Although the Greek company ought to have been aware of its duty of fair play, it registered the domain names 'acediy.gr', 'acediy.eu' and 'acediy.com', and also filed the contested CTM a few days after the end of the collaboration agreement.
- When Ace sent a cease and desist letter to the Greek company, the latter replied that ACEDIY was not related in any way to Ace's marks.
- Ace further produced as evidence the results of a private investigator's search, showing that the Greek company had been using the mark on large inscriptions on its premises, as well as on its business cards and sales receipts.



Ace stressed that, although the CTM ACEDIY had been registered as a word mark, its proprietor had been using it in a way that was clearly reminiscent of Ace's earlier trademarks, with the word 'Ace' written in large capital letters, while the acronyms 'DIY' appeared in very small letters.

 Ace also produced voluminous evidence showing that it was the leader in its field, with significant presence and sales in the United States and in more than 60 countries, while the CTM owner had first entered the Greek market through its cooperation with Ace and, therefore, was aware that the latter was likely to expand into the European market. Thus, the filing of the contested CTM impeded a close competitor from entering the relevant market. The Cancellation Division first referred to the general principles governing bad faith laid down by the Court of Justice of the European Union (ECJ), before proceeding with the assessment of bad faith in this case.

First, the Cancellation Division held that the first condition set by the ECJ - namely, that the applicant knew or ought to have known that a third party was using, in at least one member state, an identical or similar sign for an identical or similar product capable of being confused with the sign for which registration was sought - was clearly fulfilled. The Cancellation Division was convinced that the Greek company had acted in bad faith by filing the CTM ACEDIY, since its intention was to:

- "lay hands on a sign on which a third party, who had business relationships with [it], had a higher degree of legal protection";
- compete unfairly with a competitor who had been using a sign that had already obtained some degree of legal protection because of characteristics of its own; and
- prevent that party from continuing to use its sign in the European territory.

The Cancellation Division considered the whole chain of events, starting with the parties entering into a purchase agreement by virtue of which Ace had retained the sole and exclusive authority to license its trademarks, which were, and had to remain, its exclusive property, and ending with the termination of the agreement, with the Greek company agreeing to discontinue use of the words 'Ace' or 'Ace Hardware' and all related IP rights. In light of this chain of events, the Cancellation Division was convinced that the Greek company was fully aware of Ace's marks and IP rights when it filed the CTM application. Upon examining the Greek company's intention at the time of the filing, the Cancellation Division stressed that its awareness of Ace's earlier rights had been direct and specific in light of their contractual relationship, the express acknowledgement of said rights and its own obligation to refrain from using ACE outside the contractual terms and after termination of the agreement. The Cancellation Division further underlined that, although the Greek company was not an agent within the terms of the agreement, it had both contractual and non-contractual obligations towards Ace and a general duty of fair play. Its duties extended to any similar sign covering identical or similar goods.

The Cancellation Division then compared the marks and the goods and concluded

that they were clearly similar.

Regarding the question of whether the Greek public would be aware of the English words 'hardware' and "home center', as well as of the abbreviation 'DIY' for 'do it yourself', and whether it would understand ACEDIY as two separate words, the Cancellation Division cited the ECJ's established case law that the assessment of the similarity of the signs must take account not only of the relevant public's linguistic skill to understand the various elements of the signs, but also of other circumstances showing the CTM owner's actual intention to create a confusing similarity between the signs. Interestingly, the Cancellation Division underlined that, unlike under Article 8(1)(b) of the Community Trademark Regulation (207/2009), which strictly requires that the comparison be carried out between the signs as registered, the concrete form in which the contested mark is used by its proprietor can also be relevant in assessing bad faith, since this fact may disclose the proprietor's intentions at the time of the filing.

In light of the above, the Cancellation Division considered that the photographs submitted by Ace showed the Greek company's intention to continue using the mark ACE. The Cancellation Division was convinced that its subsequent behaviour showed its real intentions at the time of the filing, namely to take unfair advantage of Ace's goodwill, to compete unfairly with it and to prevent it from entering the European market.

Finally, the Cancellation Division pointed out that the chronology of events was also a relevant factor for the assessment of bad faith, and held that the filing of the CTM shortly after the termination of the business relationship also demonstrated abusive behaviour.

Consequently, the Cancellation Division declared that the contested trademark was invalid in its entirety.

*Maria Athanassiadou, Dr Helen G Papaconstantinou, John V Filias and Associates, Athens*